

## Art Hide Product Care Information

Congratulations on purchasing your unique piece of Art Hide. Your special purchase is covered by our 12-month warranty. If you haven't done so already, please active your warranty on our website [www.arthide.com.au](http://www.arthide.com.au).

### Rug handling

When you receive your Art Hide rug it will have been rolled for transportation. Please back roll the rug against itself and then lay it flat for a number of days, weighted if possible. The rug will settle after a short time.

### Material

The leather used to make Art Hide products will retain its natural appearance over a long period of time. Colours may change slightly as a result of time and other factors like sunlight. Natural marks, subtle colour and slight size variations are inherent characteristics of the natural leather.

### Likeness to photographed samples

Art Hide creates natural products. This means that each one of the rugs and accessories is unique. Pattern variations and slight colour differences should be expected.

### Maintenance

Art Hide is highly resistant to stains and is very easy to clean and maintain. Vacuuming or brushing by hand in the direction of the hair growth will maintain the piece by redistributing natural oils. Liquid substances will seldom penetrate the hide and most spills float above the surface long enough to be wiped off with a damp sponge. Products can also be wiped with a light cleaning product. If a piece appears 'stained', a more intensive product can be tried.

### Rug stitching

Art Hide rugs are crafted with commercial grade nylon thread and reinforced with canvas tape. The colour of the thread is the same tone of the hide, unless otherwise specified.

### Rug sizing

All sizes are quoted as a representation only. The nature of hand made, natural products sometimes results in size variations of up to 5cm in length or width this is typically regarded as a feature not a fault.

### High traffic areas

Art Hide rugs are durable, however with substantial foot traffic some areas may thin over time and rotating the rug is recommended. Rugs intended for long-term use are not recommended for extremely high traffic environments.

### Rug backing

Art Hide does not apply backing fabric to rugs. The natural suede finish provides an ideal anti-slip texture that will adhere perfectly to surfaces suited to rugs. If additional cushioning is desired, normal rug padding can be used. Art Hide advises consulting a professional carpet layer for additional rug installation advice, for requirements such as permanent adhesives or cushioning.

### Rug storage

Art Hide rugs should be stored flat.